

# GetBestOffers

Use this call to retrieve details of best offers for items being sold by or being bid on by the user. Offers are selected for return based on the **BestOfferStatus** filter (Active by default). See [Enabling Best Offer](#) for details.

## Usage Details

Options:

- If you have the BestOfferID value, you can submit this value along with its associated ItemID to get details about that best offer.
- If you provide just an ItemID (and omit BestOfferID), you receive a list of IDs of all best offers for that ItemID (filtered per **BestOfferStatus**).
- If you omit both ItemID and BestOfferID, you receive a list of IDs of all Active best offers related to the calling user--up to 1,000 IDs for best offers the user submitted as a bidder and up to 10,000 IDs for best offers the user received as a seller.

Note the following rules and restrictions to the use of **GetBestOffers**:

- **If the seller retrieves the best offer details for a listing**--The seller sees the offer price and currency of each best offer, whether the listing is active or has ended. The seller sees email ids only for those users whose best offers have been accepted.
- **If a bidder retrieves the best offer details for a listing**--The bidder sees his own best offer and the current state of whichever offer is currently the best offer (for example, whether or not the seller has made a counter offer).
- **If a non-winning bidder makes the call for a listing**--If the listing has not ended, he sees the offer price and
- **If a bidder retrieves the best offer details for a listing**--The bidder sees his own best offer and the current state of whichever offer is currently the best offer (for example, whether or not the seller has made a counter offer).
- **If a non-winning bidder makes the call for a listing**--If the listing has not ended, he sees the offer price and currency he submitted in his offer. If the listing has ended, he sees everyone's offer prices and currencies. He sees no email ids.
- **If a winning bidder makes the call for a listing**--If the listing has not ended, he sees the offer price and currency he submitted in his offer. If the listing has ended, he sees everyone's offer prices and currencies. He sees his own email id but no others.
- **If the user is neither the seller nor a bidder for a listing**--The user sees all offer prices and currencies of all bidders IF the listing has ended. Otherwise, the user sees nothing. No email ids are returned.

For more information on when email addresses are returned, see [Email and Address Privacy Policy](#).

## Testing GetBestOffers

To test **GetBestOffers** in the Sandbox environment, you need at least two test users---one to act as the seller, the other as the bidder.

1. List an item using the seller test user. Create a **FixedPriceItem** and enable **Item.BestOfferDetails.BestOfferEnabled**.
2. Have other test user submit an offer on the item using **PlaceOffer**. You can also use the Sandbox UI (<http://sandbox.ebay.com>) to place the offer.
3. Call **GetBestOffers** as one of the two users, providing no **ItemID** or **BestOfferID**. You should see a list of IDs of best offers related to this user.

4. Call **GetBestOffers** as one of the two users, providing **ItemID** but no **BestOfferID**. You should see a list of IDs of best offers related to that listing.

## Related Information

See:

[Enabling Best Offer](#)  
[Email and Address Privacy Policy](#)

See also the reference documentation for these calls:

- [RespondToBestOffer](#) - This call enables the seller to accept or decline a buyer's Best Offer on an item, or make a counter offer to the buyer's Best Offer.
- [PlaceOffer](#) - Enables the authenticated user to to make a bid, a best offer, or a purchase on the item specified by the ItemID input field.

# Samples

New to making API calls? Please see [Making a Call](#).

Note: Some item IDs, user IDs, or other data in these samples might no longer be active on eBay. If necessary, you can substitute current eBay data in your requests.

## Sample: Basic Call

Returns all the best offers made for a particular **ItemID**.

### Description

The following call queries for all best offers made for a particular **ItemID**. **DetailLevel** is set to **ReturnAll**, which causes the response to include all messages from prospective buyers, if they exist.

### Input

#### XML format.

```
<?xml version="1.0" encoding="utf-8"?>
<GetBestOffersRequest xmlns="urn:ebay:apis:eBLBaseComponents">
  <RequesterCredentials>
    <eBayAuthToken>ABC...123</eBayAuthToken>
  </RequesterCredentials>
  <ItemID>704268440</ItemID>
  <DetailLevel>ReturnAll</DetailLevel>
  <BestOfferStatus>All</BestOfferStatus>
</GetBestOffersRequest>
```

### Output

#### XML format.

```
<?xml version="1.0" encoding="UTF-8" ?>
<GetBestOffersResponse xmlns="urn:ebay:apis:eBLBaseComponents">
  <Timestamp>2015-12-11T18:50:14.956Z</Timestamp>
  <Ack>Success</Ack>
  <Version>967</Version>
  <Build>e967_core_Bundled_5642307_R1</Build>
  <BestOfferArray>
    <BestOffer>
      <BestOfferID>2068806</BestOfferID>
      <ExpirationTime>2015-12-13T18:44:16.000Z</ExpirationTime>
      <Buyer>
        <Email>testuser_braggybuyer@yahoo.com</Email>
        <FeedbackScore>1</FeedbackScore>
        <RegistrationDate>2004-02-05T00:00:00.000Z</RegistrationDate>
        <UserID>testuser_braggybuyer</UserID>
      </Buyer>
      <Price currencyID="USD">14.0</Price>
      <Status>Pending</Status>
      <Quantity>1</Quantity>
      <BestOfferCodeType>BuyerBestOffer</BestOfferCodeType>
    </BestOffer>
  </BestOfferArray>
  <Item>
    <BuyItNowPrice currencyID="USD">23.0</BuyItNowPrice>
    <ListingDetails>
      <EndTime>2015-12-18T18:42:38.000Z</EndTime>
    </ListingDetails>
    <Location>Seattle, WA</Location>
    <Title>Wizard Outfit</Title>
  </Item>
</GetBestOffersResponse>
```